PLEASE READ CAREFULLY BEFORE BOOKING

The following terms & conditions are applicable in the period from 19th July 2021 following government announcements for the relaxing of lockdown and social distancing measures in England. These terms and conditions are subject to change and be amended in the event that government recommendations change at any point.

KL Aerial Fitness is complying with the government and industry professional bodies (EMD UK & CIMSPRA) regarding advice and recommendations for gyms and fitness studios operating from 19th July 2021

POLE FITNESS - Students are currently permitted to share equipment with cleaning and hand sanitizing between turns and remaining distanced from each other while waiting their turn. Any persons who are not comfortable with sharing should book onto classes specifically highlighted as allowing for 1 person per pole or book a private lesson.
ADULT AERIAL HOOP - Students are currently permitted to share equipment with cleaning and hand sanitizing between turns and remaining distanced from each other while waiting their turn. Aerial hoops are treated with an anti viral product before and after classes to reduce risk of transmission. Any persons who are not comfortable with sharing should book onto classes specifically highlighted as allowing for 1 person per hoop or book a private lesson.
AERIAL SILKS - Students are currently NOT permitted to share equipment with others unless from the same household or \*support bubble. This is because the fabrics cannot be cleaned between turns.
ACRO & STRETCH CLASSES - Students should remain distanced during activities and hand sanitize regularly. Any equipment such as mats, stretch blocks or bands should be cleaned between uses. Mats and tumble tracks are treated with an anti viral product to reduce risk of transmission.
CHILDREN'S AERIAL CLASSES - Children are currently NOT permitted to share equipment until after 16th Aug when they should not have to isolate following a possible exposure to a person testing positive for Covid 19. Only siblings, family members and support bubbles are permitted to share at this time.
CHILDREN'S ACRO CLASSES - Children will remain distanced during classes. Mats and tumble tracks are treated with an anti viral product to reduce risk of transmission.

\*Support bubbling is permitted as defined by government ruling where at least one person must be from a single person/parent household.

When booking classes with KL Aerial Fitness Studio, the following terms & conditions apply in relation to bookings, payment, transfers and cancellations:

MEMBERSHIPS
Our monthly memberships are currently on hold and classes can only be booked on a PAYG basis. This is to allow for us having to make adjustments as and when required or in the event that classes have to be cancelled for covid related reasons.

BOOKING TERMS AND CONDITIONS
- All classes/sessions must be booked in advance and require an online payment to be made at the time of booking. NO OTHER PAYMENT METHOD CAN BE ACCEPTED - NO CASH CAN BE ACCEPTED AT THE STUDIO.
- Classes cannot be refunded once purchased. By purchasing a class, you are confirming that you are fit and well at the time of purchase, are able to commit to attending the class, and have read and agreed to the rules stated within the class description.
- We cannot refund classes in the event of you becoming unwell on the day of the class, this includes reactions/side effects to covid vaccinations or developing covid symptoms on the day of a class.

- ANY STUDENTS OR MEMBERS OF THEIR HOUSEHOLD WHO DISPLAY SYMPTOMS OF COVID 19 INCLUDING:
High Temperature
Cough
Loss of taste and smell
SHOULD NOT ATTEND THE STUDIO OR BOOK ANY CLASSES FOR 10 DAYS.

- Classes cannot be transferred to another student.
- If you need to rearrange a booking we require 24HRS NOTICE to swap to another class.
- Your space in a class is NOT reserved unless paid for via the booking system so we advise booking asap! You can always swap them around later if your circumstances change.
- We are currently not accepting bookings from new beginner students in some of our classes. This is because we are currently unable to spot students in some of our higher risk activities. Classes that ARE accepting beginners are marked (BEGINNERS WELCOME) on our timetable.
- In booking classes you are confirming you have understood the above information and agree to abide by the terms set out by the studio.

PRIVATE LESSONS
- Private lessons must be paid in advance online in a time slot set up by your instructor.
- Payment must be made more that 24hrs before the lesson is due to take place, if you have not made payment within this time your lesson may be cancelled.
- 24HRS NOTICE IS REQUIRED TO MOVE ANY PRIVATE LESSON TO ANOTHER TIME SLOT. PRIVATE LESSONS MAY ONLY BE REARRANGED ONCE - IF YOU CANCEL AGAIN YOUR BOOKING FEE WILL BE FORFEIT.
- IF YOU FAIL TO ATTEND OR CANCEL WITH LESS THAN 24HRS NOTICE YOUR BOOKING FEE WILL BE FORFEIT.
- With Semi-Private lessons we require EACH PERSON TO BOOK AND PAY THEIR SHARE of the booking fee individually! This is due to the fact that each person must register and sign disclaimers via our system for insurance reasons.

LATE COMERS
If you arrive to your class late after the warm up is finished, you may be refused entry to your class. This is at the instructors discretion and will depend on factors such as whether there is a teaching assistant who is able to warm you up or if the class is too busy to do so without causing disruption to other students. This is for safety reasons as we cannot allow students who are not warmed up correctly to undertake the exercises in our classes as it risks injury. These terms are also to comply with those laid out by our insurance.

TRAFFIC/TRAVEL
We cannot issue refunds or credits to those caught in bad traffic or public transport issues on route to the studio. It is the students responsibility to check their route in advance and allow extra time for travel where necessary and we cannot assume responsibility for issues on the roads.

BAD WEATHER POLICY
In the event of bad weather, decisions will be made by management as to whether classes will continue to run.
We will always run classes provided an instructor can get to the studio safely. If we decide to run a class as the instructor can get to the studio, and you as a student decide to cancel your space, we cannot credit this unless before the cancellation deadline of 24hrs as usual. If the instructor is unable to attend and the class is cancelled by the studio, credits and refunds will be issued.

CLASS CANCELLATIONS BY THE STUDIO
In the event that a class needs to be cancelled by the studio or an instructor, the following terms apply:
- Students booked onto the class will be contacted by text message and/or email to inform them the class is cancelled.
- PAYG bookings will be refunded.
- In the event of there being LESS THAN 3 STUDENTS in a class, cancellations may be made if there are no further bookings up to 12 HOURS before the class takes place. Students will be notified and credited if this happens.
- THESE CONDITIONS ONLY APPLY IF THE CANCELLATION IS MADE BY THE STUDIO AND DO NOT APPLY IN ANY OTHER CIRCUMSTANCE.

COVID 19/CORONAVIRUS
- The studio has measures in place for safety and social distancing based on industry professional advice and the terms set our by our insurance. Although we are no longer bound by law and government to follow particular rules, we are still bound by our insurance provider to manage risk responsibly and will place rules in place to comply with this and the best interests of our customers and staff. These measures and rules MUST BE ADHERED TO BY ALL PEOPLE USING THE STUDIO IF YOU WISH TO ATTEND CLASSES. Anyone not following these rules or refusing to do so will be asked to leave. These rules and measures are subject to change or be adapted depending on any new government advice released.

PLEASE NOTE: Taking classes or private lessons with us does NOT qualify anyone to teach these skills unless you have the appropriate credentials (qualifications, insurance etc).

THESE TERMS & CONDITIONS ARE DUE FOR REVIEW ON OR BEFORE 16TH AUGUST 2021 when those who are fully vaccinated or under 18 should no longer have to isolate in the event of being in contact with a person who is positive for Covid 19.